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Agrément Certificate
24/7102
Product Sheet 1 Issue 1

MADA EXTERNAL SHEATHING BOARD

MADA PROGUARD GLASS MAT SHEATHING BOARD

This Agrément Certificate Product Sheet⁽¹⁾ relates to Mada ProGuard Glass Mat Sheathing Board, glass fibre-reinforced gypsum boards, for use as a non-load bearing sheathing board in weatherproof façade constructions. The product is for use behind a drained and ventilated rain-screen cladding, over vertical light gauge steel-frame external walls, in new and existing buildings above the damp-proof course (DPC) level, and external ceiling applications.

(1) Hereinafter referred to as 'Certificate'.

The assessment includes

Product factors:

- compliance with Building Regulations
- compliance with additional regulatory or non-regulatory information where applicable
- evaluation against technical specifications
- assessment criteria and technical investigations
- uses and design considerations

Process factors:

- compliance with Scheme requirements
- installation, delivery, handling and storage
- production and quality controls
- maintenance and repair

Ongoing contractual Scheme elements†:

- regular assessment of production
- formal 3-yearly review



KEY FACTORS ASSESSED

- Section 1. Mechanical resistance and stability
- Section 2. Safety in case of fire
- Section 3. Hygiene, health and the environment
- Section 4. Safety and accessibility in use
- Section 5. Protection against noise
- Section 6. Energy economy and heat retention
- Section 7. Sustainable use of natural resources
- Section 8. Durability

The BBA has awarded this Certificate to the company named above for the product described herein. This product has been assessed by the BBA as being fit for its intended use provided it is installed, used and maintained as set out in this Certificate.

On behalf of the British Board of Agrément

Date of issue: 30 July 2024

Hardy Giesler
Chief Executive Officer

This BBA Agrément Certificate is issued under the BBA's Inspection Body accreditation to ISO/IEC 17020. Sections marked with † are not issued under accreditation.

The BBA is a UKAS accredited Inspection Body (No. 4345), Certification Body (No. 0113) and Testing Laboratory (No. 0357).

Readers MUST check that this is the latest issue of this Agrément Certificate by either referring to the BBA website or contacting the BBA directly.

The Certificate should be read in full as it may be misleading to read clauses in isolation.

Any photographs are for illustrative purposes only, do not constitute advice and should not be relied upon.

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SUMMARY OF ASSESSMENT AND COMPLIANCE

This section provides a summary of the assessment conclusions; readers should refer to the later sections of this Certificate for information about the assessments carried out.

Compliance with Regulations

Having assessed the key factors, the opinion of the BBA is that Mada ProGuard Glass Mat Sheathing Board, if installed, used and maintained in accordance with this Certificate, can satisfy or contribute to satisfying the relevant requirements of the following Building Regulations:



The Building Regulations 2010 (England and Wales) (as amended)

Requirement:	A1	Loading
Comment:		The product can contribute to satisfying this Requirement. See section 1 of this Certificate.
Requirement:	B3(4)	Internal fire spread (structure)
Comment:		The product can contribute to satisfying this Requirement. See section 2 of this Certificate.
Requirement:	7(1)	Materials and workmanship
Comment:		The product is acceptable. See sections 8 and 9 of this Certificate.
Regulation:	7(2)	Materials and workmanship
Comment:		The product is unrestricted by this Regulation. See section 2 of this Certificate.



The Building (Scotland) Regulations 2004 (as amended)

Regulation:	8(1)	Fitness and durability of materials and workmanship
Comment:		The use of the product satisfies the requirements of this Regulation. See sections 8 and 9 of this Certificate.
Regulation:	8(3)	Fitness and durability of materials and workmanship
Comment:		The product is unrestricted by this Regulation. See section 2 of this Certificate.
Regulation:	9	Building standards – construction
Standard:	1.1(a)(b)	Structure
Comment:		The product can contribute to satisfying this Standard, with reference to clause 1.1.1 ⁽¹⁾⁽²⁾ . See section 1 of this Certificate.
Standard:	2.1	Compartmentation
Standard:	2.2	Separation
Standard:	2.3	Structural protection
Comment:		The product can contribute to satisfying these Standards, with reference to clauses 2.1.1 ⁽²⁾ , 2.1.12 ⁽²⁾ , 2.2.1 ⁽¹⁾⁽²⁾ , 2.2.4 ⁽²⁾ , 2.2.5 ⁽²⁾ , 2.2.6 ⁽¹⁾ , 2.2.7 ⁽¹⁾ , 2.2.8 ⁽¹⁾ and 2.3.2 ⁽¹⁾⁽²⁾ . See section 2 of this Certificate.
Standard:	2.4	Cavities
Comment:		The product can contribute to satisfying this Standard, with reference to clause 2.4.2 ⁽¹⁾⁽²⁾ . See section 2 of this Certificate.
Standard:	2.6	Spread to neighbouring buildings
Comment:		The product is unrestricted by this Standard, with reference to clauses 2.6.5 ⁽¹⁾ and 2.6.6 ⁽²⁾ . See section 2 of this Certificate.

Standard:	7.1(a)	Statement of sustainability
Comment:		The product can contribute to satisfying the relevant requirements of Regulation 9, Standards 1 to 6, and therefore will contribute to a construction meeting a bronze level of sustainability as defined in this Standard.
Regulation:	12	Building standards – conversion
Comment:		All comments given for the product under Regulation 9, Standards 1 to 6, also apply to this Regulation, with reference to clause 0.12.1 ⁽¹⁾⁽²⁾ and Schedule 6 ⁽¹⁾⁽²⁾ .
		(1) Technical Handbook (Domestic). (2) Technical Handbook (Non-Domestic).



The Building Regulations (Northern Ireland) 2012 (as amended)

Regulation:	23(1)(a)(i)	Fitness of materials and workmanship
Comment:	(iii)(b)(i)	The product is acceptable. See sections 8 and 9 of this Certificate.
Regulation:	23(2)	Fitness of materials and workmanship
Comment:		The product is unrestricted by this Regulation. See section 2 of this Certificate.
Regulation:	30	Stability
Comment:		The product can contribute to satisfying this Regulation. See section 1 of this Certificate.
Regulation:	35(4)	Internal fire spread – structure
Comment:		The product can contribute to satisfying this Regulation. See section 2 of this Certificate.

Additional Information

NHBC Standards 2024

In the opinion of the BBA, Mada ProGuard Glass Mat Sheathing Board, if installed, used and maintained in accordance with this Certificate, can satisfy or contribute to satisfying the relevant requirements in relation to *NHBC Standards, Part 6 Superstructure (excluding roofs)*, Chapters 6.3 *Internal walls*, 6.10 *Light steel framed walls and floors* and 9.2 *Wall and ceiling finishes*.

Fulfilment of Requirements

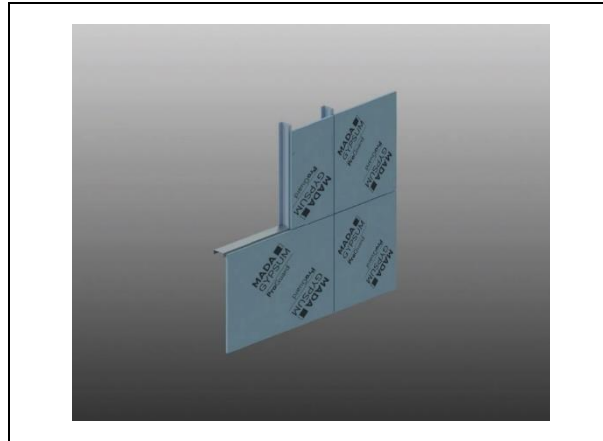
The BBA has judged Mada ProGuard Glass Mat Sheathing Board to be satisfactory for use as described in this Certificate. The product has been assessed as a non-load bearing sheathing board in weatherproof façade constructions behind a drained and ventilated rain-screen cladding, over vertical light gauge steel-frame external walls, in new and existing buildings above the DPC level, and external ceiling applications.

ASSESSMENT

Product description and intended use

The Certificate holder provided the following description for the product under assessment. Mada ProGuard Glass Mat Sheathing Board (see Figure 1) comprises a glass fibre-reinforced gypsum board with non-woven mat reinforcement on both sides (blue/white). The product is satisfactory for use as non-loadbearing sheathing on steel-framed buildings with vertical steel studs at maximum 600 mm centres and specified fixings at maximum 300 mm centres, and horizontal framing at maximum 600 mm centres for external ceiling applications. Any external finishes/cladding must be such that the clear cavity between the back of the finishes/cladding and the product meets the minimum cavity width required by *NHBC Standards 2024*.

Figure 1 Mada ProGuard Glass Mat Sheathing Board



The product has the nominal characteristics given in Table 1.

Table 1 Nominal characteristics of Mada ProGuard Glass Mat Sheathing Board

Characteristic (unit)	Value
Length (mm)	2400, 3000 ⁽¹⁾
Width (mm)	1200, 1220
Thickness (mm)	12.5
Weight per unit area (kg·m ⁻²)	10.6
Density (kg·m ⁻³)	≥840
Edges	square: SE, tapered: TE
Colour	blue/white

(1) Additional lengths available upon request to the Certificate holder

Ancillary Items

The Certificate holder recommends the following ancillary items for use with the product, but these materials have not been assessed by the BBA and are outside the scope of this Certificate:

- fixings — Protektor self-drill screws C5 3.5 x 35 mm
- steel-frame — light gauge metal studs
- insulation within the frame or cavity
- joint sealant
- breather membrane.

Product assessment – key factors

The product was assessed for the following key factors, and the outcome of the assessment is shown below. Conclusions relating to the Building Regulations apply to the whole of the UK unless otherwise stated.

1 Mechanical resistance and stability

Data were assessed for the following characteristics.

1.1 Flexural strength

1.1.1 Data were assessed for flexural strength and the results of the tests are given in Table 2.

Table 2 Flexural strength

Product assessed	Assessment method	Requirement	Result
Mada ProGuard Glass Mat Sheathing Board	BS EN 15283-1 : 2008	Longitudinal direction $\geq 43.0 \cdot t$	Mean 799 N
		Transverse direction $\geq 16.8 \cdot t$	Mean 576 N

1.1.2 On the basis of data assessed, the board meets the criteria for boards classified as GM-H1, with no individual test value falling below 10% of the required value.

1.2 Pull-through resistance

1.2.1 The characteristic pull-through resistance for the product when fixed with Protektor self-drill screws (C5 3.5 x 35 mm) was determined by testing and the results are given in Table 3.

Table 3 Characteristic pull-through resistance

Product assessed	Assessment method	Requirement	Result ⁽¹⁾
Mada ProGuard Glass Mat Sheathing Board	EAD 090062-00-0404 Annex I	Values achieved	
	Centre		0.577 kN
	Edge		0.309 kN
	Corner		0.184 kN

(1) In accordance with BS EN 1990 : 2002 for design value calculations, a partial material factor of 1.3 must be applied to the characteristic values.

1.2.2 The number of fixings required must be determined from the characteristic pull-through resistance as given in Table 3.

2 Safety in case of fire

Data were assessed for the following characteristics.

2.1 Reaction to fire

2.1.1 The board was tested in accordance with BS EN ISO 1716 : 2018, BS EN ISO 1182 : 2010 and BS EN 13823 : 2020, and classified in accordance with BS EN 13501-1 : 2018.

2.1.2 The result of the reaction to fire classification is given in Table 4.

Table 4 Reaction to fire classification

Product assessed	Assessment method	Requirement	Result
Mada ProGuard Glass Mat Sheathing Board - 12.5 mm thick board with 40 mm air gap behind cladding	BS EN 13501-1 : 2018	Value achieved	A1-s1,d0 ⁽¹⁾

(1) Report reference no. UL158-4, issued by Thomas Bell-Wright International Consultants, dated 6 June 2021. This report is available from the Certificate holder on request.

2.1.3 On the basis of data assessed, the product is not subject to any restriction on building height or proximity to a relevant boundary by the documents supporting the national Building Regulations.

2.1.4 Designers must refer to the relevant national Building Regulations and guidance for detailed conditions of use, particularly in respect of requirements for fire resistance, cavity barriers, service penetrations and combustibility limitations for other materials and components used in the overall wall construction (for example, thermal insulation and cladding).

2.2 Resistance to fire

Where fire resistance is required by the documents supporting the national Building Regulations, the performance of constructions must be confirmed by a suitably experienced and competent individual or by a test from a suitably accredited laboratory.

3 Hygiene, health and the environment

Data were assessed for the following characteristics.

3.1 Water absorption

3.1.1 The board was tested for water absorption and the result is given in Table 5.

Table 5 Water absorption

Product assessed	Assessment method	Requirement	Result
Mada ProGuard Glass Mat Sheathing Board	Water absorption BS EN 15283-1 : 2008	≤ 5%	Pass - designation GM-H1

3.1.2 On the basis of data assessed, the board can be designated as Type GM-H1 – gypsum boards with mat reinforcement with reduced water absorption rate, in accordance with BS EN 15283-1 : 2008.

3.2 Water impermeability

External walls must have suitable weather protection on the outside, and a drained and ventilated cavity must be provided between the cladding and boards. The product must be treated as a conventional sheathing board with regard to detailing and damp-proofing at openings, eaves and sole plates, and the fixing of wall ties. Where required by the design, a breather membrane must be included in accordance with BS 5250 : 2021.

3.3 Condensation

The water vapour resistance factor for a gypsum board with a density greater than $900 \text{ kg}\cdot\text{m}^{-3}$ is taken to be 10 for a dry value and 4 for a wet value, as given in BS EN 12524 : 2000, Table 1.

4 Safety and accessibility in use

Not applicable.

5 Protection against noise

Not applicable.

6 Energy economy and heat retention

Data were assessed for the following characteristics.

6.1 Thermal conductivity

The thermal conductivity of the board was established, and the result is given in Table 6.

Table 6 Thermal conductivity

Product assessed	Assessment method	Requirement	Value
Mada ProGuard Glass Mat Sheathing Board	BS EN 12524 : 2000	Value achieved	$0.25 \text{ W}\cdot\text{m}^{-1}\cdot\text{K}^{-1}$

7 Sustainable use of natural resources

The board is made from gypsum, which can be recycled.

8 Durability

8.1 The potential mechanisms for degradation and the known performance characteristics of the materials in the product were assessed.

8.2 Specific test data were assessed as shown in Table 7.

Table 7 Resistance to organic growth

Product assessed	Assessment method	Requirement	Result
Mada ProGuard Glass Mat Sheathing Board	MOAT 33, with growth rating as defined in BS 3900-G6 : 1989, Table 2	Value achieved	3

8.3 Service life

Under normal service conditions, the product will have a life at least equivalent to the structure in which it is incorporated, provided it is designed, installed and maintained in accordance with this Certificate and the Certificate holder's instructions.

PROCESS ASSESSMENT

Information provided by the Certificate holder was assessed for the following factors:

9 Design, installation, workmanship and maintenance

9.1 Design

9.1.1 The design process was assessed by the BBA, and the following requirements apply in order to satisfy the performance assessed in this Certificate.

9.1.2 The adequacy of the steel-frame wall to which the product is fixed is outside the scope of this Certificate and must be verified by a suitably experienced and competent individual. It must have sufficient strength to resist independently the loads imparted directly by the product and the wind actions normally experienced in the UK, as well as any in-plane force effects. It must be designed and constructed in accordance with the requirements of the national Building Regulations and Standards given below. The contribution of the product to the stability of the steel-frame wall is assumed to be negligible:

- steel-frame walls must be structurally sound, and designed and constructed in accordance with BS EN 1993-1-1 : 2005, BS EN 1993-1-2 : 2005 and BS EN 1993-1-3 : 2006, and their UK National Annexes.

9.1.3 Any external finishes/cladding applied to the boards must be such that the cavity between the cladding and boards satisfies the appropriate minimum cavity width required by *NHBC Standards 2024*.

9.1.4 Where expansion joints occur in the steel frame, the boards must not be installed across these joints.

9.1.5 The designer must ensure that the steel frame has adequate strength to resist all lateral, and any other, loads on its own and is capable of sustaining the weight of the boards. No contribution may be assumed from the boards in this regard. The adequacy of the steel frame is outside the scope of this Certificate and must be verified by a suitably experienced and competent individual.

9.1.6 A suitably experienced and competent individual must check the design and method of installation of the product.

9.1.7 The cladding support brackets and any other applied loads must be fixed back through the boards to the steel-frame structure. The design must ensure adequate capacity against any actions.

9.1.8 Wall cladding support systems must be fixed through the boards into the structural framing. The over-cladding or façade manufacturer must be consulted for fixing specifications. Any damaged boards must be replaced before fixing the façade.

9.1.9 The lowest point of the boards must be kept above the DPC level.

9.1.10 The detailed guidance given in the documents supporting the national Building Regulations for the provisions that are applicable when the products are installed in close proximity to certain flue pipes and/or heat-producing appliances must be followed.

9.2 Installation

9.2.1 Installation instructions provided by the Certificate holder were assessed and judged to be appropriate and adequate.

9.2.2 Installation must be carried out in accordance with this Certificate and the Certificate holder's instructions. The Certificate holder can provide advice on installation if required, but such advice is outside the scope of this Certificate.

9.2.3 Reasonable precautions must be taken to ensure the boards are not damaged during installation and during applications of the over cladding.

9.2.4 The lowest point of the boards must be kept above the DPC level.

9.2.5 The boards may be cut using a plasterboard saw or by scoring with a board knife. The core is snapped over a straight edge.

9.2.6 When cutting the boards, power and hand tools must be used with care and in accordance with the Certificate holder's recommendations. Power tools must only be used by people who have been instructed and trained to use them safely. Appropriate personal protective equipment (PPE) must be used.

9.2.7 The first board is fixed to the steel sub-frame using the specified screws at maximum 300 mm centres along the vertical studwork, ensuring that the screws are flush-fitted (ie not overtightened) and a minimum of 15 mm from the board's edge. The boards can be installed in either a horizontal or vertical orientation (see Figure 2).

9.2.8 Where board edges are exposed to accommodate openings (such as corners, windows and doors), appropriate cold-applied sealing methods must be used to seal the exposed edges.

9.2.9 As the construction progresses, to ensure protection against water ingress, sealant must be applied to all board edges to allow two boards to be butted, or all board joints must be adequately taped.

Figure 2 Typical installation



9.3 Workmanship

Practicability of installation was assessed by the BBA, on the basis of the Certificate holder's information. To achieve the performance described in this Certificate, installation of the product must be carried out by a competent contractor experienced with this type of product.

9.4 Maintenance and repair

9.4.1 Ongoing satisfactory performance of the product in use requires that it is suitably maintained. The guidance provided by the Certificate holder was assessed by the BBA and found to be appropriate and adequate.

9.4.2 The following requirements apply in order to satisfy the performance assessed in this Certificate:

9.4.2.1 The product is installed behind a drained and ventilated rain-screen cladding system and, once the cladding system is installed, the boards are inaccessible and maintenance is not possible. However, any damage occurring before enclosure must be repaired.

9.4.2.2 Under normal conditions of use, the product is unlikely to suffer more than cosmetic damage, but should large cracks or breakages occur, damaged boards must be replaced as soon as possible.

10 **Manufacture**

10.1 The production processes for the product have been assessed, and provide assurance that the quality controls are satisfactory according to the following factors:

10.1.1 The manufacturer has provided documented information on the materials, processes, testing and control factors.

10.1.2 The quality control operated over batches of incoming materials has been assessed and deemed appropriate and adequate.

10.1.3 The quality control procedures and product testing to be undertaken have been assessed and deemed appropriate and adequate.

10.1.4 The process for management of non-conformities has been assessed and deemed appropriate and adequate.

10.1.5 An audit of each production location was undertaken, and it was confirmed that the production process was in accordance with the documented process, and that equipment has been properly tested and calibrated.

† 10.2 The BBA has undertaken to review the above measures on a regular basis through a surveillance process, to verify that the specifications and quality control operated by the manufacturer are being maintained.

11 Delivery and site handling

11.1 The Certificate holder stated that the product is delivered to site in packaging bearing the Mada Gypsum logo and the product name. Each pallet bears a label with the product name, dimensions, item code, job order number, date and time and the country of manufacture. The boards are supplied covered with polythene hoods on timber pallets, in quantities of up to 72 per pallet. Each pallet weighs up to approximately 2300 kg.

11.2 Delivery and site handling must be performed in accordance with the Certificate holder's instructions and this Certificate, including:

11.2.1 The boards must be stored on a firm, flat and level surface. If the boards are temporarily stored outside, they must be sufficiently supported off the ground and covered by a securely anchored polythene sheet or tarpaulin to protect them from dampness, weather, contamination and accidental damage.

11.2.2 Packs of boards must be stacked no higher than two pallets from the ground, for safe handling on site. This can be increased to four pallets in warehousing, providing the floor loading is checked as being adequate.

11.2.3 Manual off-loading of the boards must be carried out with care to avoid unnecessary strain and injury.

Supporting information in this Annex is relevant to the product but has not formed part of the material assessed for the Certificate.

Construction (Design and Management) Regulations 2015

Construction (Design and Management) Regulations (Northern Ireland) 2016

Information in this Certificate may assist the client, designer (including Principal Designer) and contractor (including Principal Contractor) to address their obligations under these Regulations.

CE marking

The Certificate holder has taken the responsibility of CE marking the product in accordance with harmonised European Standard EN 15283-1 : 2008.

Management Systems Certification for production

The management system of the manufacturer has been assessed and registered as meeting the requirements of ISO 9001 : 2015 by IMS Certification Body (Certificate SA-23-1003967).

Bibliography

BS 3900-G6 : 1989 *Methods of test for paints – Assessment of resistance to fungal growth*

BS 5250 : 2021 *Management of moisture in buildings – Code of practice*

BS EN 1990 : 2002 + A1 : 2005 *Eurocode - Basis of structural design*

BS EN 1993-1-1 : 2005 + A1 : 2014 *Eurocode 3 – Design of steel structures – General rules and rules for buildings*
NA + A1 : 2014 to BS EN 1993-1-1 : 2005 + A1 : 2014 *UK National Annex to Eurocode 3 – Design of steel structures – General rules and rules for buildings*

BS EN 1993-1-2 : 2005 *Eurocode 3 – Design of steel structures – General rules – Structural fire design*
NA to BS EN 1993-1-2 : 2005 *UK National Annex to Eurocode 3 – Design of steel structures – General rules – Structural fire design*

BS EN 1993-1-3 : 2006 *Eurocode 3 – Design of steel structures – General rules – Supplementary rules for cold-formed members and sheeting*
NA to BS EN 1993-1-3 : 2006 *UK National Annex to Eurocode 3 – Design of steel structures – General rules – Supplementary rules for cold-formed members and sheeting*

BS EN 12524 : 2000 *Building materials and products – Hygrothermal properties – Tabulated design values*

BS EN 13501-1 : 2018 *Fire classification of construction products and building elements – Classification using data from reaction to fire tests*

BS EN 13823 : 2020 *Reaction to fire tests for building products – Building products excluding floorings exposed to the thermal attack by a single burning item*

BS EN 15283-1 : 2008 *Gypsum boards with fibrous reinforcement – Definitions, requirements and test methods – Gypsum boards with mat reinforcement*

BS EN ISO 1716 : 2018 *Reaction to fire tests for products – Determination of the gross heat of combustion (calorific value)*

BS EN ISO 1182 : 2010 *Reaction to fire tests for products – Non-combustibility test*

BS EN ISO 9001 : 2015 *Quality management systems – Requirements*

EAD 090062-00-0404 *Kits for external wall claddings mechanically fixed*

Conditions of Certificate

Conditions

1 This Certificate:

- relates only to the product that is named and described on the front page
- is issued only to the company, firm, organisation or person named on the front page – no other company, firm, organisation or person may hold or claim that this Certificate has been issued to them
- is valid only within the UK
- has to be read, considered and used as a whole document – it may be misleading and will be incomplete to be selective
- is copyright of the BBA
- is subject to English Law.

2 Publications, documents, specifications, legislation, regulations, standards and the like referenced in this Certificate are those that were current and/or deemed relevant by the BBA at the date of issue or reissue of this Certificate.

3 This Certificate will be displayed on the BBA website, and the Certificate Holder is entitled to use the Certificate and Certificate logo, provided that the product and its manufacture and/or fabrication, including all related and relevant parts and processes thereof:

- are maintained at or above the levels which have been assessed and found to be satisfactory by the BBA
- continue to be checked as and when deemed appropriate by the BBA under arrangements that it will determine
- are reviewed by the BBA as and when it considers appropriate.

4 The BBA has used due skill, care and diligence in preparing this Certificate, but no warranty is provided.

5 In issuing this Certificate the BBA is not responsible and is excluded from any liability to any company, firm, organisation or person, for any matters arising directly or indirectly from:

- the presence or absence of any patent, intellectual property or similar rights subsisting in the product or any other product
- the right of the Certificate holder to manufacture, supply, install, maintain or market the product
- actual installations of the product, including their nature, design, methods, performance, workmanship and maintenance
- any works and constructions in which the product is installed, including their nature, design, methods, performance, workmanship and maintenance
- any loss or damage, including personal injury, howsoever caused by the product, including its manufacture, supply, installation, use, maintenance and removal
- any claims by the manufacturer relating to UKCA marking and CE marking.

6 Any information relating to the manufacture, supply, installation, use, maintenance and removal of this product which is contained or referred to in this Certificate is the minimum required to be met when the product is manufactured, supplied, installed, used, maintained and removed. It does not purport in any way to restate the requirements of the Health and Safety at Work etc. Act 1974, or of any other statutory, common law or other duty which may exist at the date of issue or reissue of this Certificate; nor is conformity with such information to be taken as satisfying the requirements of the 1974 Act or of any statutory, common law or other duty of care.

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